Maui Family Support Services, Inc.

2018 Annual Report

Celebrating 38 Years

of family strengthening and child abuse prevention in Maui County
As we enter our 38th year of serving families in Maui County, I am amazed at our longevity and impact that we have had on our community. We have accomplished so much over the years and I am grateful for the continued dedication of our staff, Board of Directors, and our community partners.

We have been fortunate to not only maintain our current funding and programs, but to have done so with success in not only achieving but exceeding many of our program outcomes. We have expanded our partnerships within the community and have seen the positive benefits and impact of these partnerships.

We continue to diversify our funding sources, not only through federal, state, and county funding, but through our local foundations who we are very grateful for. These include Atherton Family Foundation, Casey Family Programs, Cooke Foundation Limited, Fred Baldwin Memorial Foundation, Friends of Hawaii Charities, Inc., Hawaii Community Foundation, Hawaii Children’s Trust Fund, Kamehameha Schools, Maui United Way, Office of Hawaiian Affairs, The Harry & Jeannette Weinberg, Foundation, Inc. The Samuel N. and Mary Castle Foundation, and many private donors.

Our continued success is also made possible by our funding agencies who entrust us with public funds as well as private donors who allow us to provide comprehensive services that impact the families and individuals served by our programs. Without these financial resources, we would not be able to fulfill our mission of promoting healthy family functioning and preventing child abuse and neglect.

I am especially grateful to our Board of Directors who continue to guide us in our decision making while keeping our mission and prime directive in focus. I would like to give a heartfelt Mahalo to Mike Victorino who has served on our Board since 2014 and as our Board President since 2017. His sincere, thoughtful, and humorous leadership will be missed as he moves on in his new journey.

Lastly, we cannot do what we do without the compassionate, dedicated, patient, generous staff of Maui Family Support Services, Inc. Each and every member of our staff play an important role in the work that we do and the impact that we have. I am thankful for each one of our team members.

I look forward to our 38th year and whatever may come our way. I am confident in our ability to continue to provide services that have a positive impact to so many in our community.

Sincerely,

Edeluisa Baguio-Larena
Chief Executive Officer
Board of Directors

Michael Victorino, Board President

Mike served on the Maui County Council from 2006 to 2016. He served as the Chair of the Policy and Intergovernmental Affairs Committee and Vice Chair of the Water Resources Committee and Land Use Committee. He also served as member of the Budget and Finance Committee; Committee of the Whole; Housing, Human Services and Transportation Committee; Economic Development, Energy, Agriculture and Recreation Committee; and Planning Committee. Mike has served on the MFSS Board since 2014.

Wade Robson, Board Vice President

Wade spent 25 years of his life in the entertainment business in Los Angeles. Four years ago, Wade and his family moved to Maui. He is a child abuse prevention advocate, he runs a support group for Adult Survivors of Child Abuse, and he is a sought-after documentary filmmaker for people and organizations with altruistic causes. Wade has been on the MFSS Board of Directors since 2014 and serves as the Vice President.

James Geiger, Esq., Board Secretary

Jim is a partner with Mancini, Welch & Geiger since 2002 practicing in the areas of commercial litigation, general business advice, and land use matters. Jim is the current MFSS Board Secretary and has been on the MFSS Board since 1989.

Steve Clark, M.D., Board Treasurer

Steve is a dedicated pediatrician in private practice on Maui since 1985. Steve was a member of the Active Medical Staff at Maui Memorial Medical Center and served on numerous hospital committees. He also served as Chairperson for the Department of Pediatrics in 1991-1992. Steve currently serves as the Treasurer and has been on the MFSS Board since 1995.
Michael Kim, M.D., Board Member

Dr. Kim is a Board Certified OBGYN since 1997 and is currently on staff at Kaiser Permanente since 1998. He had his own private practice and served as the Chief of Staff at Maui Memorial Medical Center in 1991. Dr. Kim has been on the MFSS Board of Directors since 1988.

Anthony Arakaki, Board Member

Anthony is an Executive Assistant to the Mayor, County of Maui. Prior to being the Executive Assistant since 2015, he was the Program Manager for the County of Maui Community Development Block Grant (CDBG) from 2011 to 2015. Anthony joined the MFSS Board in March 2016 and also serves on the Finance Committee.

Faith Ito, Board Member

Faith is a Teacher Assistant at Kamehameha Schools Preschool. She joined the MFSS Board in November 2016. As the former Director of Kahului Union Church Preschool, she brings to MFSS her wealth of knowledge in early childhood education. She served on the Early Childhood Community Council and Hawaii Association for the Education of Young Children-Maui Board.

Giulie Swenson, Py.D., Board Member

Giulie is a Clinical Psychologist at the Maui Memorial Medical Center. She has over 10 years of diverse Clinical Psychology experiences including being the Mental Health Specialist for the Early Head Start program of MFSS from 2010 to 2014. She joined the MFSS Board in October 2015.

Arliza Borja Losano, Board Member

Arliza is the Assistant Vice President and Branch Manager of the Kahului Branch of Bank of Hawaii. She has been with Bank of Hawaii for over ten years. A graduate of Baldwin High School, she married her high school sweet heart and they are parents to four children. In addition to her role at Bank of Hawaii and full time mom, she is also a student of Chaminade University. Arliza joined the MFSS Board in April 2017.
Executive Leadership Team

Edeluisa Baguio-Larena, Chief Executive Officer, 17 Years

Edel holds a Masters of International and Intercultural Management and a Bachelor’s Degree in Social Work. She served as the MFSS Director of Early Childhood Education Services from 2008 to 2014. She was appointed as Acting CEO of MFSS in October 2014 and became CEO in March 2015. She reports to the Board of Directors, and is responsible for the organization’s consistent achievement of its mission, strategic plan, and financial objectives.

Zina Andrade, Administrative Supervisor, 25 Years

Zina Andrade has been with MFSS for 26 years. She assists the MFSS Executive Leadership Team in all operations of the agency as well as facility maintenance, office-related functions, general clerical support, administrative support for the CEO, helps with orientation of all new employees, and coordinates Board of Directors meetings.

Daphne Ladia, Director of Quality Care for Hawaiian Keiki, 17 Years

Daphne has a Bachelors Degree in Human Services Management. She recently transitioned from Chief Operations Officer to Program Director of our Quality Care for Hawaiian Keiki program. She provides oversight of the program ensuring all outcomes and objectives of the project are met on time and within budget.

Larae Balag, Director of Early Childhood Education, 1 Year

Larae has an Associates Degree in Human Services and on track to complete her Bachelors degree. She is responsible for the operations of our Early Head Start Home Based and Center Based programs and our Hale Hi’ipoi infant/toddler center in Hana. Larae has extensive experience in Early Childhood Education and serving children with disabilities.
Elizabeth Osborne, Program Director, 1 Year

Beth holds a Bachelors degree and has been with MFSS since 2017. She oversees our Outreach and Resource Specialist, Healthy Families America - Lana`i, and Ho`owaiwai Kaia`ulu programs.
## Financial Position 2017-2018

(Unaudited)

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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<tbody>
<tr>
<td><strong>Cash</strong></td>
<td>360,539.30</td>
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<tr>
<td><strong>Accounts Receivable</strong></td>
<td>680,221.94</td>
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<tr>
<td><strong>Dep &amp; Other Current Assets</strong></td>
<td>130,711.56</td>
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<tr>
<td><strong>Net Property &amp; Equipment</strong></td>
<td>1,864,599.50</td>
</tr>
<tr>
<td><strong>Endowment &amp; Long Term Investments</strong></td>
<td>786,726.64</td>
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<tr>
<td><strong>Total:</strong></td>
<td><strong>3,822,798.94</strong></td>
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<table>
<thead>
<tr>
<th>Liabilities</th>
<th>Amount</th>
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<tr>
<td><strong>Accounts Payable</strong></td>
<td>47,819.68</td>
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<tr>
<td><strong>Accrued Expense</strong></td>
<td>94,610.31</td>
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<tr>
<td><strong>Defer Revenue</strong></td>
<td>21,956.00</td>
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<tr>
<td><strong>Payroll Liabilities</strong></td>
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<td><strong>Total Liabilities</strong></td>
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<table>
<thead>
<tr>
<th>Net Asset Equity</th>
<th>Amount</th>
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<tr>
<td><strong>Unrestricted net Assets</strong></td>
<td>1,648,151.68</td>
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<tr>
<td><strong>Temporarily Restricted</strong></td>
<td>520,164.77</td>
</tr>
<tr>
<td><strong>Permanently Restricted</strong></td>
<td>1,409,825.89</td>
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<tr>
<td><strong>Total Liability &amp; Equity</strong></td>
<td><strong>3,822,798.94</strong></td>
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<table>
<thead>
<tr>
<th>Revenue by Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Federal</strong></td>
<td>2,659,160.94</td>
</tr>
<tr>
<td><strong>State</strong></td>
<td>1,090,966.53</td>
</tr>
<tr>
<td><strong>Foundations and Other</strong></td>
<td>361,344.95</td>
</tr>
<tr>
<td><strong>County</strong></td>
<td>371,534.33</td>
</tr>
<tr>
<td><strong>Fundraising</strong></td>
<td>8,648.50</td>
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<tr>
<td><strong>Other Income</strong></td>
<td>61,055.44</td>
</tr>
<tr>
<td><strong>Donation, Contributions</strong></td>
<td>18,767.62</td>
</tr>
<tr>
<td><strong>Total Operation Income:</strong></td>
<td><strong>4,571,478.31</strong></td>
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</table>

![Pie Chart showing percentage distribution of revenue by source]
Highlights of Activities

- Over 5,000 Home Visits completed
- Over 1,500 Referrals to community resources
- Over 50 Socializations/Family Days, providing an opportunity for families to decrease isolation
- Over 200 Group Sessions held with youth, parents and fathers
- Over 2000 People received info on Choosing/Providing Quality Early Care, Education Services, and/or Available Financial Assistance

Services Funded By:
Serving Maui and Moloka‘i with Home-Based Services since 1998 and Center-Based services on Maui since 2003. Home-Based services are provided in the family home by trained and dedicated Parent-Child Educators who visit with prenatal women and families with children up to three years old, once per week. Together, they watch and think about the child, help the child learn using the families’ interactions, daily routines and household materials. Twice per month, families come together for Socialization where parents and children can play and learn together. Center-Based services are provided at one of our two child development centers in Wailuku or Lahaina. Our Early Head Start learning environments are nurturing spaces that support the learning of very young children and create safe, fun, and welcoming environments for infants and toddlers.
Early Head Start Annual Report
August 1, 2017—July 31, 2018

Total Amount of Public and Private Funds Received

<table>
<thead>
<tr>
<th>Source Type</th>
<th>Budgeted</th>
<th>Actuals</th>
</tr>
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<tbody>
<tr>
<td>Public</td>
<td>1,448,004.</td>
<td>1,447,196.</td>
</tr>
<tr>
<td>Private</td>
<td>72,017.</td>
<td>72,017.</td>
</tr>
<tr>
<td>Donated Goods and Services</td>
<td>198,029.</td>
<td>208,058.</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,718,050.</strong></td>
<td><strong>1,727,271.</strong></td>
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Amount from Sources:

<table>
<thead>
<tr>
<th>Source Type</th>
<th>Budgeted</th>
<th>Actuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Services</td>
<td>1,342,440.</td>
<td>1,342,440.</td>
</tr>
<tr>
<td>County of Maui</td>
<td>65,564.</td>
<td>65,564.</td>
</tr>
<tr>
<td>State of HI, Dept of Education</td>
<td>40,000.</td>
<td>39,192.</td>
</tr>
<tr>
<td>Maui United Way</td>
<td>22,017.</td>
<td>22,017.</td>
</tr>
<tr>
<td>Castle Foundation</td>
<td>50,000.</td>
<td>50,000.</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,520,021.</strong></td>
<td><strong>1,519,213.</strong></td>
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</table>

Budgetary Expenditures

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<tr>
<th>Category</th>
<th>Budgeted</th>
<th>Actuals</th>
</tr>
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<tbody>
<tr>
<td>Personnel</td>
<td>1,087,617.</td>
<td>1,008,998.</td>
</tr>
<tr>
<td>Fringe Benefits</td>
<td>172,000.</td>
<td>264,433.</td>
</tr>
<tr>
<td>Equipment and Supplies</td>
<td>106,013.</td>
<td>28,410.</td>
</tr>
<tr>
<td>Travel</td>
<td>14,050.</td>
<td>10,800.</td>
</tr>
<tr>
<td>Contractors</td>
<td>15,000.</td>
<td>10,345.</td>
</tr>
<tr>
<td>Rent &amp; Utilities</td>
<td>39,980.</td>
<td>42,094.</td>
</tr>
<tr>
<td>T &amp; TA</td>
<td>30,881.</td>
<td>30,881.</td>
</tr>
<tr>
<td>Others</td>
<td>13,448.</td>
<td>84,060.</td>
</tr>
<tr>
<td>InKind Goods &amp; Services</td>
<td>199,021.</td>
<td>208,058.</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,678,050.</strong></td>
<td><strong>1,688,079.</strong></td>
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</table>

Proposed Budget
August 1, 2018 to July 31, 2019 Program Year

Program Operations:

<table>
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<tr>
<th>Category</th>
<th>Budgeted</th>
<th>Actuals</th>
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</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>937,910.</td>
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<tr>
<td>Fringe Benefits</td>
<td>269,600.</td>
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<tr>
<td>Equipment and Supplies</td>
<td>42,641.</td>
<td></td>
</tr>
<tr>
<td>Travel</td>
<td>2,000.</td>
<td></td>
</tr>
<tr>
<td>Contractors</td>
<td>7,000.</td>
<td></td>
</tr>
<tr>
<td>Rent &amp; Utilities</td>
<td>19,000.</td>
<td></td>
</tr>
<tr>
<td>T &amp; TA</td>
<td>30,881.</td>
<td></td>
</tr>
<tr>
<td>Others</td>
<td>47,859.</td>
<td></td>
</tr>
<tr>
<td>InKind Goods &amp; Services</td>
<td>337,723.</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,688,614.</strong></td>
<td></td>
</tr>
</tbody>
</table>
Services to Children and Families 2017-2018

Number of children served...179
Number of families served...160

Number of Pregnant Mothers... 14

Percentage of children/pregnant women served who are at or below the Federal Poverty Guidelines: 94.3%

Average Monthly Enrollment: 100%

Percentage of Enrolled Children that Received Medical and Dental Exam/Oral Health Screenings

Medical ......................... 100%
Dental/Oral Health Screenings......72%

Efforts to Prepare Children for Kindergarten & Parent Engagement Activities

Annual 2017-2018 School Readiness Report

The pie charts below show the demographic makeup of all EHS families served on Maui and the island of Moloka‘i combined in both Home Based (HB) and Center Based (CB) options.

Participants Race

- Other Pacific Islander 38%
- White 9%
- Hawaiian 23%
- Asian 8%
- All other & combinations 16%

Participants Age

- Birth to 1 Yr. 24%
- 1 to 2 yrs. 10%
- 2 to 3 yrs. 29%
- Prek-3 40%

Participants Primary Language

- English 69%
- Other 31%

31% Dual Language Families understand English

Participants Gender

- Male 54%
- Female 46%
TSG Widely Held Expectations (WHE) Results for 2017-2018 Checkpoints.

Widey Held Expectations (WHE) measure the wide range of development and learning that can occur within an age group. WHE data helps us to see how program children are doing in their development and learning. The Trimester School Readiness (SR) reports also assist the program in determining if further training in various content areas is needed to strengthen the staff’s skills and helps target specific resources that are needed for participants and their family to improve in various developmental areas. The MFSS EHS School Readiness goal benchmark is:

- **90% of program children will meet or exceed the developmental and learning expectations (WHE) of their age group in Social Emotional, Gross and Fine motor, Language and Cognition; as well as Math and Literacy concepts.**

The chart below shows scoring for all three checkpoints throughout the year for the children in each developmental area: Social/Emotional; Gross Motor; Fine Motor; Language; Cognitive; Literacy; and Math. The School Readiness goals are for both Home Based (HB) and Center Based (CB) options offered in the program.

**Child Development and Learning Outcomes Comparsion Report**

During the final checkpoint, the data shows that about 5% of the children in the program are below the appropriate age level for displaying age appropriate skills in the **Literacy** area which would include skills such as phonological awareness, uses and appreciates book, retelling stories, etc. The graph also shows that throughout the 2017-2018 program year, children have increased in all others areas of development and have met 90% and above in other areas. **Literacy** is the only area showing that is below 90%, the reasoning behind this decrease could be many things such as skills for pre-k take a longer time to retain or curriculum selected may not be intentional enough within the literacy area, and or the teacher may have missed opportunities to capture enough observation to score a child appropriately. For the upcoming program year, Teachers and Home Visitors will receive additional training focused on Literacy for infants and Toddlers.
Performance data in the SR Goals, the Early Learning Outcomes, and the Parent Engagement Outcomes are monitored and compared to completed Home Visits and Center Based attendance, among other important data. The program ensures support for families not being able to complete Home Visits or to meet at least 85% of monthly center attendance. The program also uses the SR Child Development and Learning Outcomes to identify professional development and training needs for the direct service staff.

### Home Based Visits Completed

<table>
<thead>
<tr>
<th>Home Visits 2017-2018</th>
<th>1st Trimester</th>
<th>2nd Trimester</th>
<th>3rd Trimester</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>70.3%</td>
<td>67.9%</td>
<td>57.7%</td>
</tr>
</tbody>
</table>

### Center Based Attendance

<table>
<thead>
<tr>
<th>Center Attendance 2017-2018</th>
<th>1st Trimester</th>
<th>2nd Trimester</th>
<th>3rd Trimester</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>84%</td>
<td>80%</td>
<td>83%</td>
</tr>
</tbody>
</table>

### Parent Engagement Activities

**Family Well-Being:** Pedestrian Safety; Car Safety; Fire Safety; Nutrition and Healthy Choices; Preventing Lead Exposure in Children; Preventing Child Heat Strokes in Cars; Halloween Safety; Family Planning; SIDS Prevention through Safe Sleeping Practices for Baby; Immunizations—Protecting your Child; Home Safety; Dangers of Second Hand Smoke; The Flu—Germs and Hand Washing; Measles Awareness; Baby Bottle Tooth Decay; Keeping Summer Fun & Safe; Emergency Preparedness Procedures; Facts on Mumps; Managing Stress; The Importance of Fatherhood Involvement; Help Finding Affordable Housing; and Stress management.

**Families as Advocates:** Well-Baby Checkups and What to Expect at the Doctor’s; Transition Information - what to look for and what to ask when looking for childcare and preschools; Parent In-kind support for the EHS program; and Parent participation in Policy Council.

**Families as Life-Long Learners:** Read Aloud America; Financial Literacy/Budgeting/Financial Stress/Building Credit, Understanding Tax Deductions & Filing Taxes, Learning How to Maintain Accounts with Financial Institutions; Vocabulary Building Techniques: Seguin Three Period Lesson/Dialogic Reading, Speech & Language Developmental Milestones, Math & Science Every Day at age One to Three; School Readiness Goals; and Positive Disciplines and Temperaments.

**Family Engagement in Transitions:** Continuing programs after 3 years of age; Preschool Subsidy Programs and Panelist; and Presentation of available Preschool Programs and Resources.

**Positive Parent & Child Relationships:** Positive Disciplining and Parenting Styles; Cultural Sharing of songs and stories; Early Learning through Routines and Children Thrive on Routines; Sensory Play; Social Emotional Development: Managing feelings; Toddlers’ Brains Under Construction/Brain Power; Age appropriate Toys; Toilet Training; Crying for Help; the myths about “Spoiling” Infants; and How to Cultivate Emotional Intelligence in Children.
Since 1988 (formerly Healthy Start)

Serving Maui, Moloka‘i and Lana‘i, Healthy Families America (HFA) is a nationally recognized evidence-based home visiting program model designed to work with overburdened families. Family Support Workers work with the parent/caregiver prenatally or soon after the birth of the baby to cultivate and strengthen nurturing parent-child relationships, and promote healthy childhood growth and development. They bring books and other supplies to the home and help support overburdened families. HFA Family Support Workers are supported by the Hawaiian Cultural, Clinical, and Child Development Specialists. Due to lack of funding in FY2018, services to Maui and Moloka‘i were suspended, however services were reestablished with resumed funding as of October 2018.

Elizabeth Osborn  
Program Director/Clinical Supervisor  
1 Year

Gina Santos  
Clinical Supervisor  
2018

Krissy Garcia  
Child Dev/Clinical Specialist  
6 Years

Sheela Sakamoto  
Clinical Specialist  
2018

Glenda Miguel  
Family Support Worker  
5 Years

Melia Mattos  
Child Dev/Hawaiian Cultural Specialist  
1 Year

Sheri-Ann Sardinha  
Program Assistant  
2018

Doreen Maldonado-Dumaran  
Family Support Worker  
2018

Sherrone Dudoit  
Family Support Worker  
2018

Kehau Takehara  
Family Support Worker  
2018
Healthy Families America services on Lana‘i are provided by the Hawaii State Department of Health (DOH), Maternal and Child Health Branch and the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under ASO 14-123 for grant amount $135,000. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by DOH, HRSA, HHS or the U.S. Government.”

In Fiscal Year 2018
Island of Lanai

- Over 13 Families Served on Lanai
- 100% of children served had a medical home
- 99% of children were up-to-date with immunizations
- 361 home visits were conducted
  - Had 23 family days
- 12 family day socialization events held
Families benefit from meeting with the Outreach and Resource Specialists (OARS) in order to identify needs and concerns early on, helping families to best meet their children’s needs from an early age and throughout their lives. Since 1983, MFSS has visited new mothers at Maui Memorial Medical Center, providing community resources for all, and referrals to home visiting services for qualifying families. Early identification by the OARS team is essential. In terms of brain development, quality early relationships and experiences can positively affect gene function, neural connections, and the organization of the mind, having lifelong positive effects.

Our dedicated team visits with new mothers to ascertain their needs and interests. Team members have extensive knowledge of the services MFSS provides and can make appropriate intra-organization referrals when indicated. In the event that the participant’s needs are best served elsewhere, OARS personnel assist the family in locating appropriate services.

Outreach and Resource Specialist Services also known as Early Identification Services are provided in part by the Hawaii State Department of Health (DOH), Maternal and Child Health Branch and the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under ASO 14-095 for grant amount $201,618.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by DOH, HRSA, HHS or the U.S. Government.”
In Fiscal Year 2018

- Over 1500 Mothers Screened & Provided with Resource Information and Appropriate Referrals
- Of the total 1,558 screened, 139 were eligible and accepted home visiting services
- Visits to Maui Memorial Medical Center 7 Days a Week
- Weekly Visits to WIC Clinics
Since 2005 (formerly Enhanced Healthy Start)

The State of Hawaii Department of Human Services funds MFSS Ka Pu’uwai O Nā Keiki to support families needing more intensive services. These services may help them solve their problems and learn how to care for and discipline their children in ways that do not harm them or put them at risk of abuse or neglect. Services may include counseling, evaluation, and resources that will allow them to access day care, treatment, parenting classes, etc. Families meet regularly with their Family Support Worker as well as a Registered Nurse and Clinical Specialist. Working as a team, they are able to build upon families’ strengths to help struggling families overcome barriers and cope with life’s challenges.

In Fiscal Year 2018

- 128 Families Served in Maui County
- 94% of families were NOT reconfirmed for Abuse or Neglect
- 98% of Children Served had a Medical Home
- 96% of Children were Up to Date on Immunizations
- Conducted 1600 home visits; completed 1000 screenings and assessments
Since 2015

In May of 2015, MFSS officially opened Hale Hi`ipo, the first licensed Infant and Toddler Center in the Hāna Community. Located on the campus of Hana Elementary and High School, the Center offers quality childcare to children ages 6 weeks-3 years. The creation and opening of Hale Hi`ipo has been a long planned effort between MFSS, the County of Maui, Kamehameha Schools and the Hāna community. Hāna previously had no licensed infant-toddler care, which often made it difficult for Hana High and Elementary to retain staff and ensure a safe environment for the young children of teen parents, keeping them in school. The opening of Hale Hi`ipo has not only provided children a safe and developmentally-appropriate place to learn and grow, but has provided the opportunity for their parents to work or attend school, and has created four new jobs in the Hāna community.

In Fiscal Year 2018

- 12 Children from 12 Families Served
- 83% of Children Served are Native Hawaiian
- 1 Children Enrolled Whose Parents Work for Hana High and Elementary School
Since 2005

While almost any man can father a child, there is so much more to the important role of being dad in a child’s life. The MFSS Kāne Connections (KC) program began in 2005, and is currently a decade of service to the fathers and families in Maui County. KC services are provided in a group setting and also one-on-one services when needed to provide more direct support to fathers/male caregivers. In FY 2018 the Kāne Connections program participated in the Key to Kāne text messaging study, providing parenting tips to fathers via text messaging.

“Fathers play a significant role in fostering social-emotional, cognitive, language, and motor development in the lives of their young children. Research shows that fathers strengthen development when they take an active role early and often in the lives of their children, even before they are born.” (The Important Role of Fathers in the Lives of Young Children by William Scott and Amy De La Hunt)

Kāne Connections

In Fiscal Year 2017

- 39 New Men Served via mens groups
- 120 Men participated in Key to Kane
Since October 2016

MFSS Quality Care for Hawaiian Keiki aims to increase the availability, affordability, and quality of child care programs that are child-focused, family-friendly, and fair to providers. The program supports Hawaiian families to increase their economic stability and prepare children to be ready for school by helping parents to enroll their children in quality child care environments.

In Fiscal Year 2018

- 201 families served
- 295 children received subsidy assistance
- 123 participating child care providers
- 18 workshops completed with 279 parents and 65 child care providers
- Distributed over 1800 informational handouts on choosing quality child care, parent education resources and child care assistance resources
Parents play a critical role in shaping a child’s behavior and personality both as role models, and through the quality and consistency of their interactions with their child. To quote Ultimate Guide to Parenting Classes by Alexander Page, “When you get a new job, you usually have to do a good amount of training before you get any real responsibility. Unfortunately, being a parent doesn’t work the same way. Nobody makes you take a training course on how to raise a kid, but it’s not a bad idea. It’s next to impossible to be good at something without practice, so why not practice your parenting skills? Whether you have a newborn or a teenager, it’s never too late to try and learn effective parenting techniques.”

Recognizing the vital role of the parent in the life of their child(ren), MFSS offers 1:1 parenting sessions to parents, caregivers (resource caregivers, hanai parents and grandparents) and fathers to support them in what is probably their most important and challenging job.
Young people are strong, passionate, and motivated. With the right inspiration, tools and guidance, they’re able to meet the challenges before them with confidence, enabling them to set and achieve their goals. MFSS provides the Youth Services program in Maui DOE Schools by presenting Botvin LifeSkills Training (LST).

LifeSkills is a research-validated substance abuse prevention program proven to reduce the risks of alcohol, tobacco, drug abuse, and violence by targeting the major social and psychological factors that promote the initiation of substance use and other risky behaviors. Since 2009, MFSS has been providing this evidence-based program to youths in Maui DOE middle and high schools including, King Kekaulike High School, Maui High School, Baldwin High School, Iao Intermediate, and Lokelani Middle. LifeSkills has been selected for the highest honors by more government agencies than any other prevention program, and is in the distinct position of being the top-research based prevention program in the country.

In Fiscal Year 2018

- 896 Youth Served
Since 2002

MFSS partners with the County of Maui to promote accessibility to high quality early childhood learning and care for young children and their families in all areas of Maui County. MFSS serves as the fiscal agent for this important community resource.

In Fiscal Year 2018

- 1702 People Received Information on Choosing/Providing Quality Early Care and Education Services, and/or Available Financial Assistance
- 363 Subsidy Applications Distributed
- 94 Eligible Children Received Financial Assistance
- 19 Children Served had a Parent in School or Job Training
- 27 Families who were in medical or job-loss related emergencies were able to keep their children in preschool or licensed child care while they recovered from this stressful situation.
Administrative & Finance Staff

Zina Andrade  
Administrative Supervisor  
26 Years

Debbie Butay  
Development Specialist  
12 Years

Bridget Chang  
Admin Assistant  
3 Years

Marcy Ulep-Souza  
Admin Assistant  
3 Years

Lyka Elegino  
Operations Manager  
2 Years

Misty Balag  
Accounting Specialist  
2 Years

Brenna Hamman  
Accounting Specialist  
2 Years

Ane Miller  
Admin Assistant  
2018

Substitute Teachers

Anuhea Medeiros

Dmitry Voskresensky

Tea Pua

Bronwyn Argapao
Awards & Recognition

Community Partner Award
Kaina Bonacorsi
Maui County Early Childhood Resource Coordinator

Irene “Cookie” Chong Kee Memorial Award
Kawika Mattos
Program Supervisor/Facilitator, Kāne Connections

Team Member of the Year
Bridget Chang
Administrative Assistant
MFSS Team of the Year
Kāne Connections

Kawika Mattos
K.C. Supervisor
3 Years

David Lima
K.C. Facilitator
3 Years

Eric Whitman
K.C. Facilitator
2018

Michael Arce
K.C. Facilitator
2018
5 Years

Leigh Racadio  
Center-Based Supervisor  
5 Years

Brian Dahlen  
Teacher  
5 Years

Rana Abner  
Teacher  
5 Years

[Group photo of a group of people]
10 Years

Renee Morris  
Family & Community Specialist  
10 Years

Cyntia Pennington  
Parent-Child Educator  
10 Years

Group Photo
Maui Family Support Services, Inc.

would like to give a huge MAHALO to the following donors for their continued support!

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MFSS Staff and Volunteers

Maui Family Support Services, Inc.  
1844 Wili Pa Loop  
Wailuku, HI 96793

Help MFSS strengthen children and families in Maui County!

WAYS YOU CAN DONATE

• With a Memorial Gift
  Honor a friend or loved one by donating in their name.

• With a Planned Gift
  Donate stock, mutual funds, or real estate.
  Contact Debbie Butay at 808-242-0900

• With Goods or Services
  Donate toward one of our yearly events.
  Contact Lyka Reed at 808-242-0900

• With a Monetary Gift
  Return this form and your check to the address above, or donate online at WWW.MFSS.ORG