Maui Family Support Services, Inc.

Celebrating 36 Years

of
Strengthening Children
and Families
in Maui County

1980



2016

2016 Annual Report



A message from our Chief Executive Officer, Edeluisa Baguio-Larena, 15 years with MFSS

As the CEO of Maui Family Support Services, I often receive feedback from the community about the work of our staff and the services we provide. Most of them are words of gratitude for helping a family member, a spouse, a partner, a son, a daughter, or a friend. But it is us, the staff, Board of Directors, and volunteers of MFSS, who are grateful for the opportunity to be of service to the families and children of Maui County. We are honored for welcoming us in your homes, for allowing us to care for your young ones while you work or go to school, and for partnering with us in delivering much needed support for families in need.

We are grateful for the privilege to impact the lives of 7,000 people. This we cannot do without the dedication of over 90 employees and many volunteers.

We are grateful to our funding agencies for entrusting us public funds and private donations, allowing us to provide comprehensive services which includes home visiting, licensed center-based care, support groups, counseling, Life Skills in middle and high schools, coalition work, and collaboration with other agencies. Recently, MFSS received a million-dollar grant to provide child care subsidy assistance to eligible families. We are truly grateful for all the support. Without these financial resources, we would not be able to fulfill our mission of promoting healthy family functioning and preventing child abuse and neglect.

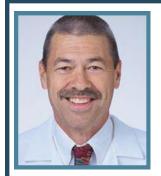
As we celebrate MFSS' 36th year, we want to recognize our various partnerships with individuals and organizations who share our passion for young children and their families. We want to acknowledge our past and current Board of Directors who have guided MFSS for close to 40 years now.

Personally, I am thankful and deeply appreciative for all the staff of MFSS – you continue to give above and beyond your job responsibilities. MFSS continue to succeed because of your dedication and hard work.

Sincerely,

Edeluísa Baguío-Larena

Chief Executive Officer



A message from our Board President, Dr. Michael Kim, 29 years with MFSS



As Jerry Seinfeld said:

"A two-year old is kind of like having a blender, but you don't have a top for it"

Luckily, Maui Family Support Services, Inc. is here to help with these issues. **Thanks** again to our awesome, hardworking Staff, our volunteer Board members, and our Community supporters.

Happy Holidays!

Míchael Kím, M.D. Board President



Board of Directors



Michael Kim, M.D., Board President

Dr. Kim is a Board Certified OBGYN since 1997 and is currently on staff at Kaiser Permanente since 1998. He had his own private practice and served as the Chief of Staff at Maui Memorial Medical Center in 1991. Dr. Kim has been on the MFSS Board of Directors since 1988.



Wade Robson, Board Vice President

Wade spent 25 years of his life in the entertainment business in Los Angeles. Three years ago, Wade and his family moved to Maui. He is a child abuse prevention advocate, he runs a support group for Adult Survivors of Child Abuse, and he is a sought-after documentary filmmaker for people and organizations with altruistic causes. Wade has been on the MFSS Board of Directors since 2014 and serves as the Vice President.



James Geiger, Esq., Board Secretary

Jim is a partner with Mancini, Welch & Geiger since 2002 practicing in the areas of commercial litigation, general business advice, and land use matters. Jim is the current MFSS Board Secretary and has been on the MFSS Board since 1989.



Steve Clark, M.D., Board Treasurer

Steve is a dedicated pediatrician in private practice on Maui since 1985. Steve was a member of the Active Medical Staff at Maui Memorial Medical Center and served on numerous hospital committees. He also served as Chairperson for the Department of Pediatrics in 1991-1992. Steve currently serves as the Treasurer and has been on the MFSS Board since 1995.

Anthony Arakaki, Board Member

Anthony is the Executive Assistant to the Mayor, County of Maui. Prior to being the Executive Assistant since 2015, he was the Program Manager for the County of Maui Community Development Block Grant (CDBG) from 2011 to 2015. Anthony joined the MFSS Board in March 2016 and also serves on the Finance Committee.



Faith Ito, Board Member

Faith is a Teacher Assistant at Kamehameha Schools Preschool. She joined the MFSS Board in November 2016. As the former Director of Kahului Union Church Preschool, she brings to MFSS her wealth of knowledge in early childhood education. She served on the Early Childhood Community Council and Hawaii Association for the Education of Young Children-Maui Board.



Giulie Swenson, Py.D., Board Member

Giulie is a Clinical Psychologist at the Maui Memorial Medical Center. She has over 10 years of diverse Clinical Psychology experiences including being the Mental Health Specialist for the Early Head Start program of MFSS from 2010 to 2014. She joined the MFSS Board in October 2015.



Michael Victorino, Board Member

Mike has served on the Maui County Council since 2006 and is currently serving his final term. He is the Chair of the Policy and Intergovernmental Affairs Committee and Vice Chair of the Water Resources Committee and Land Use Committee. He is also a member of the Budget and Finance Committee; Committee of the Whole; Housing, Human Services and Transportation Committee; Economic Development, Energy, Agriculture and Recreation Committee; and Planning Committee. Mike has served on the MFSS Board since 2014.



Executive Leadership Team



Edeluisa Baguio-Larena, Chief Executive Officer, 15 Years

Edel holds a Masters of International and Intercultural Management and a Bachelor's Degree in Social Work. She served as the MFSS Director of Early Childhood Education Services from 2008 to 2014. She was appointed as Acting CEO of MFSS in October 2014 and became CEO in March 2015. She reports to the Board of Directors, and is responsible for the organization's consistent achievement of its mission, strategic plan, and financial objectives.



Donna Vickers, Chief Financial Officer, 2 Years

Donna holds a Masters in Business Administration with specialization in public/ nonprofit finance. She has an undergraduate degree in Accounting with a specialization in computer data processing. She holds multiple licenses and certifications in accounting and auditing including, but not limited to, a Certified Network Administrator. She has over 30 years of experience in the accounting field with over 20 years within the nonprofit/government field.



Daphne Ladía, Director of Quality Care for Hawaiian Keiki, 15 Years

Daphne has a Bachelor's Degree in Human Services Management. She recently transitioned from Chief Operations Officer to Program Director of our Quality Care for Hawaiian Keiki program. She will oversee the newly awarded program, plan and ensure all outcomes and objectives of the project are met on time and within budget.



Dr. Vicki Draeger, Director of Resource Development, 3 Years

Vicki Draeger has a Ph. D. in Curriculum and Instruction, is a former Head of School of Montessori of Maui, and worked for 13 years as Head of Early Childhood Education for Keiki O Ka Aina Family Learning Centers before joining MFSS in 2013. She assists in writing grants for MFSS in line with our strategic plan. She also supports our various programs through training and consultation.



Raenelle Coloma, Director of Program Services, 10 Years

Raenelle has a Master of Education and 10 years experience with MFSS. She is responsible for the operational success of MFSS programs ensuring seamless team management and development, program delivery, as well as quality control and evaluation.



Ave Diaz, Director of Early Childhood Education, 15 Years

Ave holds a Bachelor's degree in Human Relations in Organizations with an emphasis on Children, Youth and Families. She has been with MFSS for 14 years, serving in multiple capacities. She was a Home-Based Supervisor for Early Head Start from 2008 to 2015. She was promoted to Director of Early Childhood Education in November 2015. Her responsibilities include oversight, direction, and supervision for all early childhood programs of the agency.



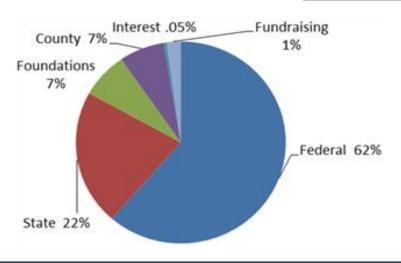
Zina Andrade, Administrative Supervisor, 24 Years

Zina Andrade has been with MFSS for 23 years. She assists the MFSS Executive Leadership Team in all operations of the agency as well as facility maintenance, office-related functions, general clerical support, Administrative Support for the CEO, helps with Orientation of all new employees, and coordinates Board of Directors meetings.

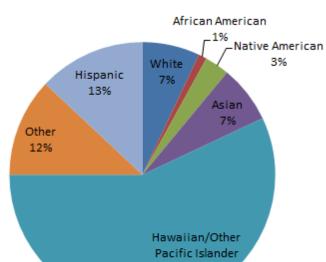


Financial Position

Cash	\$	205,784.00
Accounts Receivable	\$	560,899.00
Prepaid Expense	\$	68,414.00
Deposits	\$	5,218.00
Net Property & Equipment	\$	1,952,357.00
Endowment	\$	550,000.00
Long Term Investment	\$	1,122,887.00
Total	\$	4,465,559.00
Total	Φ	4,403,339.00
Liabilities		
Accounts Payable	\$	116,228.00
Payroll Liabilities	\$	89,971.00
Total	\$	206,199.00
		,
Net Asset Equity		
Unrestricted Net Assets	\$	1,732,542.00
Temporarily Restricted	\$	472,176.00
Permanently Restricted	\$	1,672,887.00
Total Liabilities and Equity	\$	3,877,605.00
D 1 0		
Revenue by Source		
Federal	\$	2,442,007.00
State	\$	862,088.00
Foundations and Other	\$	290,249.00
County	\$	279,087.00
Fundraising	\$	18,792.00
Interest Income	\$	1,586.00
Donations, Contributions	\$	82,266.00
Total Operation Income	\$	3,976,075.00



Served Over 7,800 People in FY 2016



57%



Highlights of Activities



- Over 2,500 Referrals to community resources
- Over 80 Socializations/Family Days, providing an opportunity for families to decrease isolation
- Over 270 Group Sessions held with youth, parents and fathers
- Agency and Program Information provided at community events attended by over 5,000 people



Services Funded By:



Early Head Start

Home Based Services - Since 1998

Serving Maui and Moloka`i, families receive Early Head Start (EHS) services right in their own home. The trained and dedicated Parent-Child Educators visit once a week and work with prenatal women and families with children up to three years old. Together, they watch and think about the child. They help the child learn using the families' interactions, daily routines, and household materials. Twice a month, a small group of children, families, and their Parent-Child Educator get together in groups for socializations. A light snack is served, and parents have an opportunity to meet other parents and children play with one another under the supervision of their parents. Children receive developmental screenings and Parent-Child Educators help connect families to community resource when needed. The staff are supported by the Health, Education, Disabilities, Clinical and Family Specialists in addressing family and child needs.



Ave Díaz Dírector 15 Years



Kuuipo Gonsalves Alonzo Home-Based Supervisor 16 Years



Elisa Leíaloha Center-Based Supervisor 8 Years



Renee Morris Family & Community Specialist 8 Years



Trícía Gouveía Health Specialist 2 Years



Kathryn Visser Mental Health Specialist 1 Year



Marsha Jones
ERSE Coordinator
4 Years



Tammy Ruiz
Parent-Child Educator
15 Years



Arlene Tendo
Parent-Child Educator
11 Years



Cyntia Pennington
Parent-Child Educator
8 Years



Leigh Racadio
Parent-Child Educator
3 Years



Kimi Kusumoto
Parent-Child Educator
1 Year



Roblen Talon
Parent-Child Educator
2016



Sarah Wong Lead Teacher 6 Years



Michelle Krueger Lead Teacher 5 Years



Marilyn Lopez Teacher 6 Years



Kristie Nakamoto Teacher 5 Years



Madelyn Quemado Teacher 4 Years



Alohi Labra-Clark Teacher Aide 4 Years



Teresa Ackenback Teacher 1 Year



Jeannine Gines Teacher 2016



Teniel Kapuan Teacher 1 Year



Brian Dahlen Teacher Aide 3 Years



Rana Abner Teacher Aide 3 Years

Liana Pagan Teacher Aide 2 Years

Center Based Services - Since 2010

Research over the past few decades clearly shows that the care children receive as infants and toddlers influences the people they will become. Early Head Start learning environments are nurturing spaces that support the learning of very young children. EHS programs create a safe, fun, and welcoming environment for infants and toddlers. This includes play spaces, areas for caregiving routines, and outdoor areas. Staff plans different ways to integrate home cultures into the class or home. They also consider the ways the space can change to support the changing ages, interests, and characteristics of a group of children over time.

Early Head Start Annual Report

August 1, 2015—July 31, 2016

Total

Total Amount o	f Public and I	Private Funds	Received

	Budgeted	Actuals
Public	1,442,179	1,439,865
Private	24,900	24,622
Donated Goods and Services	175,000	173,880
Total	\$1,642,079	\$1,638,367
Amount from Sources:		
US Dept Health and Human Svc	1,339,179	1339179
County of Maui	67,000	66,186
State of Hawaii, Dept of		
Education	36,000	34,500
Maui United Way	20,000	19842
S.Castle Foundation	4,000	4,000
Weinberg CD Interest	900	780
Total	\$1,467,079	\$1,464,487

Budgetary Expenditures

	Budgeted	Actuals
Personnel	1,090,000	1,056,103
Fringe Benefits	168,000	167,419
Equipment and Supplies	103,079	103,048
Contractual Services	70,000	102,034
T & TA	36,000	35,883
Other		20,000
In Kind & Volunteers	175,000	153,880

\$1,642,079

\$1,638,367

Proposed Budget
August 1, 2016 to July 31, 2017 Program Year

Total	\$1,612,686
Volunteers	155,000
In-Kind: Space, and	
Others	13,488
Training and Technical Asst	30,000
Rent and Utilities	24,600
Contractual Services	25,000
Travel	12,598
Equipment and Supplies	65,000
Fringe Benefits	172,000
Personnel	1,115,000



Fiscal Comments:

Maui Family Support Services was able to remain within budget for FY 2015-2016, but was not able to achieve all the In-kind budget. We did request and were approved for a \$20,000 waiver which allowed us to achieve our requirements. We experienced large information technology costs and building repair costs in FY 2015/2016.

Results of the most recent financial audit for FY14/15 was Financial Statements present fairly, in all material respects. The current audit for FY15/16 in process, but we believe all items are in good standing.









Services to Children and Families

Number of children served...176

Number of families served ...148

Number of Pregnant Mothers... 22

Percentage of children/pregnant women served who are at or below the Federal Poverty Guidelines: 92.93%

Average Monthly Enrollment: 100%

Percentage of Enrolled Children that Received Medical and Dental Exam/Oral Health Screenings

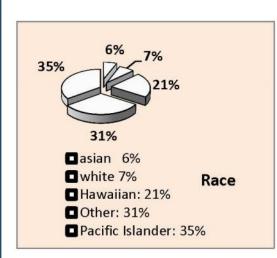
Medical96%

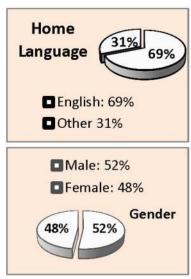
Dental/Oral Health Screenings......55%

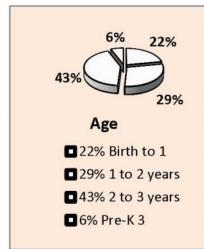
Efforts to Prepare Children for Kindergarten & Parent Involvement Activities

3rd Trimester 2015-2016 Teaching Strategies Gold (TSG) Demographics

The pie charts below shows the demographic makeup. . This report includes children on Maui. Due to staff changes, Molokai is not represented in this report.



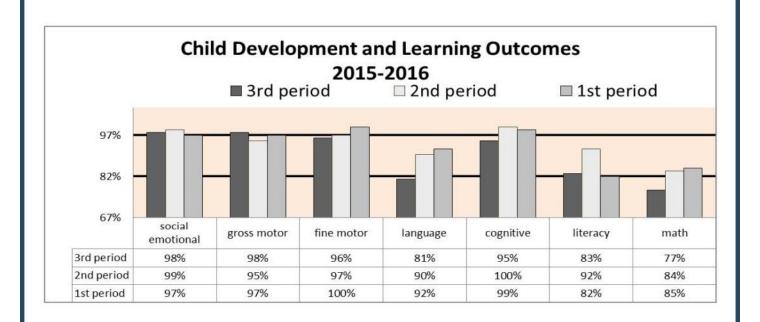




TSG Widely Held Expectations (WHE)

Widely Held Expectations (WHE) measure the wide range of development and learning that can occur within an age group. WHE data helps us to see how program children are doing in their development and learning. This bar graph shows WHE results for this 3rd trimester compared to previous trimesters. Program objectives are:

WHE Objective #1: 97% of program children will meet or exceed WHE in their age group (in 5 major developmental domains -- Social Emotional, Gross and Fine motor, Language and Cognitive). .
WHE Objective #2: 82% of program children will meet or exceed WHE in their age group in Math and Literacy concepts.



2015-2016 School Readiness Goals:

<u>Social Emotional:</u> Children will be able to calm themselves down, or seek out a security object, or help from an adult, to help them become more independent.

Physical: Children will use their fine motor and gross motor skills in moving objects.

Language: Children will be able to use eye contact as they engage in communication with others.

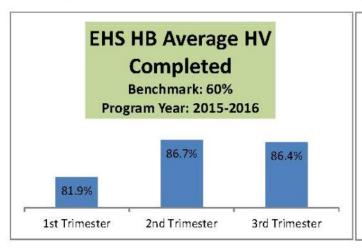
Cognitive: Children will be able to solve simple problems by observing others.

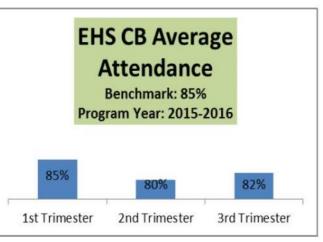
Literacy: A) 85% of children by age 3 will be able to recognize the first letter in their first name.

B) Children will be able to say a word or phrase in a familiar book.

Math: A) Children will be able to compare objects by color, shape and size.

- B) Children will be able to recognize, Identify and match basic shapes. (Circle, square, triangle)
- C) Children will be able to identify 1 or 2 numbers by using objects.





Parent Involvement Topics and Activities

Family Well-Being: Pedestrian Safety, CPR, Car Safety, Fire Safety, Nutrition and healthy choices, Preventing Lead Exposure in Children, Preventing Child Heat strokes in cars, Awareness of Sugar in drinks and snacks, Halloween Safety, Birth Control, SIDS Prevention through Safe Sleeping Practices for baby, Immunizations-protecting your child, Home Safety, Dangers of Second Hand Smoke, The Flu-Germs and Hand Washing, Measles Awareness, Baby Bottle Tooth Decay, Keeping Summer Fun & Safe, Emergency Preparedness Procedures, Facts on Zika. Managing Yourself & Not Allowing Others to Control You, The Importance of Fatherhood Involvement, Help Finding Affordable Housing,

Families as Advocates: Well Baby Checkups and what to expect at the Doctor's, Transition information; what to look for and what to ask when looking for childcare and preschools.

Families as Life-Long Learners: Read Aloud America, Financial Literacy/Budgeting/Financial Stress, Understanding Tax Deductions & Filing Taxes, Learning How to Maintain Accounts with Financial Institutions. Vocabulary Building Techniques: Seguin Three Period Lesson/Dialogic Reading, Speech & Language Developmental Milestones, Math & Science Every Day at age One to Three.

Family Engagement in Transitions: Continuing programs after 3 years of age, Preschool Subsidy Programs & Panelist Presentation of available Preschool Programs.

Positive Parent & Child Relationships: Child Behavior, Positive Parenting, Cultural Sharing of songs and stories, Early Learning through Routines & Children Thrive on Routines, Sensory Play, Social Emotional Development: Managing feelings, Toddlers' Brains Under Construction/ Brain Power, Age appropriate Toys, Toilet Training, Crying for Help, the myths about "Spoiling" Infants.





Healthy Families America

Since 1988 (formerly Healthy Start)

Serving Maui, Moloka'i and Lana'i, Healthy Families America (HFA) is a nationally recognized evidence-based home visiting program model designed to work with overburdened families. HFA staff generally start providing services while the mother is pregnant or soon after the birth of the baby. The Family Support Workers work with the parent/caregiver to cultivate and strengthen nurturing parent-child relationships, and promote healthy childhood growth and development. They bring books and other supplies to the home and help support overburdened families. HFA Family Support Workers are supported by the Hawaiian Cultural, Clinical, and Child Development Specialists.



Raenelle Coloma Director 10 Years



Gína Santos Clínical Supervisor 10 Years



Leínell Coloma-Nahooikaíka Clinical Supervisor 8 Years



Krissy Garcia Clinical Supervisor 4 Years



Tíare Johnson Hawaiian Cultural Specialist 2 Years



Nicole Tufts Child Development Specialist 1 Year



Marie Fitzsimmons Clinical Specialist 2016



Melanie Huesing-Ammasi Family Support Worker 1 Year



Glenda Miguel Family Support Worker 1 Year



Krystle Aikala Family Support Worker 2016





Daisy Briones-Bishaw Family Support Worker 2016



Jenifer Fernandez Family Support Worker 2016



Saudina Torres Family Support Worker 2016

In Fiscal Year 2016

Over 200 Families Served in Maui County





Healthy Families America services on Lana`i are provided by the Hawaii State Department of Health (DOH), Maternal and Child Health Branch and the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under ASO 14-123 for grant amount \$428,300,00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by DOH, HRSA, HHS or the U.S. Government."





















































Outreach and Resource Specialists

Since 1983 (formerly Healthy Start Early Identification Team)

Families benefit from meeting with the Outreach and Resource Specialists (OARS) in order to identify needs and concerns early on, helping families to best meet their children's needs from an early age and throughout their lives. Since 1983, MFSS has visited new mothers at Maui Memorial Medical Center, providing community resources for all, and referrals to home visiting services for qualifying families. Early identification by the OARS team is essential. In terms of brain development, quality early relationships and experiences can positively affect gene function, neural connections, and the organization of the mind, having lifelong positive effects.

Our dedicated team visits with new mothers to ascertain their needs and interests. Team members have extensive knowledge of the services MFSS provides and can make appropriate intra-organization referrals when indicated. In the event that the participant's needs are best served elsewhere, OARS personnel assist the family in locating appropriate services.



Raenelle Coloma Director 10 Years



Anella Saito-Takabayashi Clinical Supervisor 2016



Cindy Coleman-Jakubczak Family Resource Specialist 19 Years



Kehau Kaleíohí Family Resource Specialist 12 Years



Patty Paranada Family Resource Specialist 9 Years



Suliana Aki Family Resource Specialist 2 Years



April Johnson Family Resource Specialist 1 Year



Marcy Ulep-Souza
Family Resource Specialist

1 Year

Outreach and Resource Specialist Services also known as Early Identification Services are provided in part by the Hawaii State Department of Health (DOH), Maternal and Child Health Branch and the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under ASO 14-095 for grant amount \$962,494.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by DOH, HRSA, HHS or the U.S. Government."

- Over 1500 Mothers Screened & Provided with Resource Information and Appropriate Referrals
- Visits to Maui Memorial Medical Center 7 Days a Week
- Weekly Visits to WIC Clinics











Ka Pu`uwai O Na Keiki

Since 2005 (formerly Enhanced Healthy Start)

The State of Hawaii Department of Human Services funds MFSS Ka Pu`uwai O Nā Keiki to support families needing more intensive services. These services may help them solve their problems and learn how to care for and discipline their children in ways that do not harm them or put them at risk of abuse or neglect. Services may include counseling, evaluation, and resources that will allow them to access day care, treatment, parenting classes, etc. Families meet regularly with their Family Support Worker as well as a Registered Nurse and Clinical Specialist. Working as a team, they are able to build upon families' strengths to help struggling families overcome barriers and cope with life's challenges.



Raenelle Coloma Director 10 Years



Nelton Waikiki Clinical Supervisor 1 Year



Kathi Jones Registered Nurse 11 Years



Hoku Chun Clinical Specialist 2016



Suliana Aki Family Support Worker 2 Years



Sheri-Ann Sardínha Family Support Worker 1 Year



Jennifer Flores Family Support Worker 2016



Sharla Sanborn Family Support Worker 2016

- 102 Families Served in Maui County
- 87 Families Received Child Health and Development Services
- 97% of families were NOT reconfirmed for Abuse or Neglect
- 80% of Children Served had a Medical Home
- 92% of Children were Up to Date on Immunizations



Hale Hi`ipoi - Hāna Infant and Toddler Center

Since 2015

In May of 2015, MFSS officially opened Hale Hi`ipoi, the first licensed Infant and Toddler Center in the Hāna Community. Located on the campus of Hana Elementary and High School, the Center offers quality childcare to children ages 6 weeks-3 years. The creation and opening of Hale Hi`ipoi has been a long planned effort between MFSS, the County of Maui, Kamehameha Schools and the Hāna community. Hāna previously had no licensed infant-toddler care, which often made it difficult for Hana High and Elementary to retain staff and ensure a safe environment for the young children of teen parents, keeping them in school. The opening of Hale Hi`ipoi has not only provided children a safe and developmentally-appropriate place to learn and grow, but has provided the opportunity for their parents to work or attend school, and has created four new jobs in the Hāna community.



Ave Díaz Dírector 15 Years



Miriam Smith Hale Hi'ipoi Center Director 1 Year



Aní Kaíwí Lead Teacher 2 Years



Tiana Cosma Teacher Aide 1 Year



Tyris Kahalehoe Substitute Teacher Aide 1 Year



Teanuenue Pua Substitute Teacher Aide 2016











- 13 Children from 13 Families Served
- Over 80% of Children Served are Native Hawaiian
- 3 Children Enrolled Whose Parents Work for Hana High and Elementary School

Kāne Connections

Since 2005

While almost any man can father a child, there is so much more to the important role of being dad in a child's life. The MFSS Kāne Connections (KC) program began in 2005, and is currently approaching a decade of service to the fathers and families in Maui County. KC services are provided both in group settings and one-on-one when needed to provide more direct support to fathers/male caregivers.

"Fathers play a significant role in fostering social-emotional, cognitive, language, and motor development in the lives of their young children. Research shows that fathers strengthen development when they take an active role early and often in the lives of their children, even before they are born." (The Important Role of Fathers in the Lives of Young Children by William Scott and Amy De La Hunt)



Kawika Mattos KC Supervisor 1 Year



George Aiwohi KC Facilitator 2 Years



David Lima KC Facilitator 1 Year

- 259 Men Served
- 500 Home Visits and 1:1 Sessions
- Over 90 Group Sessions Held









Quality Care for Hawaiian Keiki

Since October 2016

MFSS Quality Care for Hawaiian Keiki aims to increase the availability, affordability, and quality of child care programs that are child-focused, family-friendly, and fair to providers. The program supports Hawaiian families to increase their economic stability and prepare children to be ready for school by helping parents to enroll their children in quality child care environments.



Daphne Ladia Program Director of QCHK 15 Years



Darlyn Kin Choy Provider Specialist 15 Years



Tíare Johnson Hawaiian Cultural Specialist 2 Years



Marsha Jones Intake Specialist 5 Years



Hermina Booysen Intake Specialist 5 Years



Debbie Butay

Data & Development Specialist

10 Years





Nā Hui Parenting Groups

Since 2014

Parents play a critical role in shaping a child's behavior and personality both as role models, and through the quality and consistency of their interactions with their child. To quote Ultimate Guide to Parenting Classes by Alexander Page, "When you get a new job, you usually have to do a good amount of training before you get any real responsibility. Unfortunately, being a parent doesn't work the same way. Nobody makes you take a training course on how to raise a kid, but it's not a bad idea. That's why there are parenting classes. It's next to impossible to be good at something without practice, so why not practice your parenting skills? Whether you have a newborn or a teenager, it's never too late to try and learn effective parenting techniques."

Recognizing the vital role of the parent in the life of their child(ren), MFSS offers interactive group sessions to parents, caregivers (resource caregivers, hanai parents and grandparents) and fathers to support them in what is probably their most important and challenging job.



Kawika Mattos Na Hui Supervisor 1 Year



David Lima Facilitator 1 Year



Vince Sanchez Facilitator 2016



Jozy Malacas-Kinoshita Facilitator-Lana'i 1 Year



Jaime DePonte Facilitator 2016



Brian Dahlen Caregiver 3 Years



- 100% of participants completing the program reflect
 an increase in Knowledge of Protective Factors
- Over 40 Group Sessions held





Youth Services

Since 1998

Young people are strong, passionate, and motivated. With the right inspiration, tools and guidance, they're able to meet the challenges before them with confidence, enabling them to set and achieve their goals. MFSS provides the Youth Services program in Maui DOE Schools by presenting Botvin LifeSkills Training (LST).

LifeSkills is a research-validated substance abuse prevention program proven to reduce the risks of alcohol, tobacco, drug abuse, and violence by targeting the major social and psychological factors that promote the initiation of substance use and other risky behaviors. Since 2009, MFSS has been providing this evidence-based program to youths in Maui DOE middle and high schools including, King Kekaulike High School, lao Intermediate, and Lokelani Middle. LifeSkills has been selected for the highest honors by more government agencies than any other prevention program, and is in the distinct position of being the top-research based prevention program in the country.



Momí Medeíros Youth Services Coordinator 4 Years



Jozette Momoa-Smythe Youth Services Facilitator 1 Year



Kawehi Kaaa Youth Services Facilitator 2016

- 610 Youths Served
- Over 130 Group Sessions Provided





Maui County Early Childhood Resource Center

Since 2002

MFSS partners with the County of Maui to promote accessibility to high quality early childhood learning and care for young children and their families in all areas of Maui County. MFSS serves as the fiscal agent for this important community resource.



Melanie Padgett Project Specialist 10 Years



- 1622 People Received Information on Choosing/Providing Quality Early Care and Education Services, and/or Available Financial Assistance
- 380 Subsidy Applications Distributed
- 118 Eligible Children Received Financial Assistance
- 28 Children Served had a Parent in School or Job Training



Administrative & Finance Staff



Robin Dickson

Data Management Assistant

20 Years



Debbie Butay Data & Development Specialist 10 Years



Bridget Chang Admin Assistant 1 Year



Misty Balag Accounting Specialist 2016



Lyka Elegino Accounting Specialist 2016



Brenna Hamman Accounting Specialist



Ane Miller Admin Assistant 2016

Substitute Teachers



Anuhea Medeiros



Toni Mitchell



Rose Antonio



Awards & Recognition



Legislator of the Year Award
Tulsi Gabbard

Congresswoman, 2nd District



Community Partner Award

Elladine Olevao

Maui Section Administrator, Child Welfare Services



Angel Award
Lisa M. Pahukoa

Educational Coordinator, Kamehameha Schools



Irene "Cookie" Chong Kee Memorial Award Sheri-Ann Sardinha

Ka Pu`uwai O Na Keiki - Family Support Worker



Team Member of the Year Zina Andrade Administrative Supervisor

MFSS Team of the Year

Ka Pu`uwai O Na Keiki



Nelton Waikiki Clinical Supervisor 1 Year



Kathi Jones Registered Nurse 11 Years



Hoku Chun Clinical Specialist



Suliana Aki Family Support Worker 2 Year



Sheri-Ann Sardinha Family Support Worker 1 Year



Jennifer Flores Family Support Worker 2016



Sharla Sanborn Family Support Worker 2016

10+ Years



Debbie Butay 10 Years



Raenelle Coloma 10 Years



Melanie Padgett 10 Years



Gína Santos 10 Years



Kathi Jones 11 Years



Arlene Tendo 11 Years



Kehau Kaleiohi 12 Years



15+ Years



Edel Baguio-Larena 15 Years



Ave Díaz 15 Years



Daphne Ladía 15 Years



Darlyn Kin Choy 15 Years



Tammy Ruíz 15 Years



Kuuipo Gonsalves 16 Years



Cindy Coleman-Jakubczak 19 Years

20+ Years



Robin Dickson 20 Years



Zína Andrade 24 Years

"I'm a new mother. I'm so thankful for this program. It has really helped me a lot to know all the steps that I have to do to my baby girl as a mother."

"The energy and atmosphere is always extremely positive. They helped me get skills to become a better man not just a better father."

"I think what you guys do is awesome. Some of the activities were new to me and I've enjoyed learning new ways to help my baby develop."

The thing that helped me the most was to have human connection on the island. I felt like I wasn't all alone, and through home-based services, I learned a lot about other resources I could connect with."

"Your staff is great with my son. My son is becoming more independent without me. Playing with kids his own age has been so good for him."

"I love all the info and where to get help and the family days activities."

"LOVE THE WAY THEY COME TO MY HOME TO CHECK ON ME AND BABY."

"I got help and answers for all my questions and needs."

"This is a positive and inspirational group. You don't have to be embarrassed to share it's like an AA meeting. They don't judge."

"This is only my 2nd class and I already have felt a difference in myself and try to use different tactics when dealing with my kids."

"The environment and all around feel is great. They're non-judgmental and make

"Great place for children to interact together. Wonderful teachers. Teach children routine and things children their age should be doing."

"You guys are awesome. I admire what you guys do with the kids and I wish I had known sooner."

"EHS has helped me prepare for motherhood as well as what I can do to find a job, schools, daycare, healthcare, etc."

"I'm stoked. It's a way for me to learn tools that will help me with my new life."

Maui Family Support Services, Inc.

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Family Game Night
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Fun Factory

Haleakala Waldorf School

Hard Heads Hawaii

Hawaii Petroleum & HFN
Hawaiian Telcom

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Ohana Fun! Hawaii
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SpectraColor

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Tasty Crust

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Trilogy

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