2019 Annual Report

1980 – 2019

Celebrating 39 Years

of family strengthening and child abuse prevention in Maui County
This October, I legitimately got old(er). Not Ross stores discount older, but bona fide Medicare card carrying 65 years older. Which means that since I’ve been on the board for 31 years, almost half my life has been proudly associated with Maui Family Support Services. I love our People, our Mission and our Organization. We truly help our families to help their young ones get a good start in life. On behalf of the Board, thank you all for the hard work that you do. And thank you to our community partners and funding sources for allowing us to continue to provide this important service. Come to think of it, 3 more years and it will be half my life :)

Sincerely,

Michael Kim, M.D.
President, MFSS Board of Directors

The Mission of Maui Family Support Services, Inc. is to promote healthy family functioning by providing supportive services which build on family strengths.

The Prime Directive is to utilize our collective resources toward the prevention of child abuse and neglect.
A message from our Chief Executive Officer,

Edeluisa Baguio-Larena, 18 years with MFSS

Eighteen years ago, when I joined Maui Family Support Services, Inc., the agency only had three programs. With the exception of two staff on Lana‘i, all staff members could fit in the upstairs offices of 1844 Wili Pa Loop in Wailuku. While our main office is still in Wili Pa Loop, we now have seven sites and 10 programs, we are covering all three islands of Maui County, and we are the fiscal agent of two important collaborations in Maui County. I invite you to peruse this annual report to familiarize yourself with our programs’ goals and outcomes, and our Board and staff who are making a difference every day.

In my 18 years with MFSS, I have witnessed so much growth and transition. I have seen numerous changes in funding sources, a few we lost and then gained again in the same form or another. Funding changes are normal in the nonprofit world, but each time there is a change, staff show their resiliency, and their steadfastness continues to inspire me. Funding cuts do not stop us, instead, we ask ourselves, how do we continue to serve the families and the children with less resources? So we innovate to keep our mission alive, and we have found ways to expand our services on Maui, Moloka‘i, and Lana‘i, including our rural community in Hāna.

Some significant highlights of FY19 include our successful 4-year reaccreditation with the Council on Accreditation (COA). Our reaccreditation which is good through June 2023, involved a yearlong process of aligning our policies, procedures, and practices with almost 300 standards for human service organizations. For the first time in MFSS history, we obtained a Victims of Crime Act formula grant through the State Department of the Attorney General-Crime Prevention and Justice Assistance Division. We gained back a Native Hawaiian Education Program grant, which we lost in 2017, this time with a wider scope under our Ho‘owaiwai Kaiāulu (to enrich and bring prosperity to our community) Project. The Samuel N. and Mary Castle Foundation extended for three more years, from 2019 to 2021, their grants to strengthen programs serving families with young children and MFSS is one of the 11 chosen agencies. We added Kamalama to our Kāne Connections Program, a Hawaiian Values-based parenting curriculum. We exceeded our outcomes in our Quality Care for Hawaiian Keiki Project. We successfully renewed our Early Head Start program for another five years, this time increasing our center-based slots to allow us to open another child development center at the Ka Hale A Ke Ola Resource Center on Waiale Road, Wailuku.

Our staff members often say, “never a dull moment here at MFSS,” and I fully agree. Day in and day out, we are constantly busy in a way that is demanding yet invigorating, challenging and inspiring. Despite some bumps along the way, I see consistent growth and moving forward. For this, I am grateful for the continued support of our funders, legislators, community partners, and volunteers. On behalf of our Board of Directors, Policy Council, and dedicated staff, MAHALO to all the families, mothers, fathers, caregivers, men, women, students, and children for allowing us to serve you.

Sincerely,

Edeluisa Baguio-Larena
Chief Executive Officer
Board of Directors

Michael Kim, M.D., Board President
Dr. Kim is a Board Certified OBGYN since 1997 and is currently on staff at Kaiser Permanente since 1998. He had his own private practice and served as the Chief of Staff at Maui Memorial Medical Center in 1991. Dr. Kim has been on the MFSS Board of Directors since 1988.

Giulie Swenson, Psy.D., Board Vice President
Giulie is a Clinical Psychologist at the Maui Memorial Medical Center. She has over 10 years of diverse Clinical Psychology experiences including being the Mental Health Specialist for the Early Head Start program of MFSS from 2010 to 2014. She joined the MFSS Board in October 2015.

James Geiger, Esq., Board Secretary
Jim is a partner with Mancini, Welch & Geiger since 2002 practicing in the areas of commercial litigation, general business advice, and land use matters. Jim is the current MFSS Board Secretary and has been on the MFSS Board since 1989.

Steve Clark, M.D., Board Treasurer
Steve is a dedicated pediatrician in private practice on Maui since 1985. Steve was a member of the Active Medical Staff at Maui Memorial Medical Center and served on numerous hospital committees. He also served as Chairperson for the Department of Pediatrics in 1991-1992. Steve currently serves as the Treasurer and has been on the MFSS Board since 1995.
Joycelyn Victorino, Board Member

Joycelyn has been a long time supporter and community partner of MFSS. She has been employed by the ILWU since 1988. She is a wife, the mother of two adult sons and has five grandchildren. Joycelyn brings her extensive knowledge and experience of working and serving in the Maui County community as a board member.

Arliza Borja Losano, Board Member

Arliza is the Assistant Vice President and Branch Manager of the Kahului Branch of Bank of Hawaii. She has been with Bank of Hawaii for over ten years. A graduate of Baldwin High School, she married her high school sweet heart and they are parents to four children. In addition to her role at Bank of Hawaii and full time mom, she is also a student of Chaminade University. Arliza joined the MFSS Board in April 2017.

Vickie Conmy, Board Member

Vickie brings over 25 years of experience in Early Childhood Education. She is the owner/director/lead teacher of Kula Playschool and has experience in a variety of educational settings. Vickie holds a bachelor’s degree in Psychology.

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Desiree Guillen, Board Member

Desiree Guillen is the manager of Wailuku Subway. She has been there for 8 years. She has 4 children, 3 of which have graduated from the MFSS Early Head Start Kupukupu Child Development Center. She joined the Board in November 2019. She is also serving as the Board–EHS Policy Council Liaison.
**Executive Leadership Team**

**Edeluisa Baguio-Larena, Chief Executive Officer, 18 Years**

Edel holds a Masters of International and Intercultural Management and a Bachelor’s Degree in Social Work. She served as the MFSS Director of Early Childhood Education Services from 2008 to 2014. She was appointed as Acting CEO of MFSS in October 2014 and became CEO in March 2015. She reports to the Board of Directors, and is responsible for the organization’s consistent achievement of its mission, strategic plan, and financial objectives.

**Zina Andrade, Administrative Supervisor, 27 Years**

Zina Andrade has been with MFSS for 27 years. She assists the MFSS Executive Leadership Team in all operations of the agency as well as facility maintenance, office-related functions, general clerical support, administrative support for the CEO, helps with orientation of all new employees, and coordinates Board of Directors meetings.

**Daphne Ladia, Director of Quality Care for Hawaiian Keiki, 18 Years**

Daphne has a Bachelor’s Degree in Human Services Management. She has been the Program Director of the Quality Care for Hawaiian Keiki program since 2016. She provides oversight of the program ensuring all outcomes and objectives of the project are met on time and within budget.
Larae Balag, Director of Early Childhood Education, 2 Years

Larae has a Bachelor’s Degree in Early Childhood Education. She is responsible for the operations of our Early Head Start Home Based and Center Based programs and our Hale Hi`ipoi infant/toddler center in Hana. Larae has extensive experience in Early Childhood Education and serving children with disabilities.

Elizabeth Osborn, Program Director, 2 Years

Elizabeth Osborn holds a Bachelor’s Degree in Elementary Education, with an emphasis in Early Childhood Literacy. Beth has previously worked as an Early Childhood Center Based Director and Home Visiting Coordinator. She started at Maui Family Support Services as a Clinical Supervisor for the Early Identification Team in 2017 and became Program Director for Ho’owaiwai Kaiaulu in 2018.

Debbie Butay, Chief Finance Officer, 13 Years

Debbie Butay has been with MFSS for 13 years. She recently transitioned to Chief Financial Officer (CFO) in December 2018. Debbie held this position in 2012 to 2014. Under the general direction of the CEO, Debbie is responsible for the Agency’s financial management. She is also responsible for maintaining compliance with program contract requirements and the government rules and regulations.
## Financial Position 2018-2019
(Unaudited)

### Assets

<table>
<thead>
<tr>
<th>Asset</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>350,987.92</td>
</tr>
<tr>
<td>Accounts Receivable</td>
<td>701,746.64</td>
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<tr>
<td>Dep &amp; Other Current Assets</td>
<td>98,892.95</td>
</tr>
<tr>
<td>Net Property &amp; Equipment</td>
<td>1,846,966.50</td>
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<tr>
<td>Endowment &amp; Long Term Inv</td>
<td>786,726.64</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS:</strong></td>
<td><strong>3,785,320.65</strong></td>
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</tbody>
</table>

### Liabilities

<table>
<thead>
<tr>
<th>Liability</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts Payable</td>
<td>99,340.23</td>
</tr>
<tr>
<td>Accrued Expense</td>
<td>94,610.31</td>
</tr>
<tr>
<td>Defer Revenue</td>
<td>20,881.00</td>
</tr>
<tr>
<td>Payroll Liabilities</td>
<td>66,830.20</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES:</strong></td>
<td><strong>281,661.74</strong></td>
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### Equity

<table>
<thead>
<tr>
<th>Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted Net Assets</td>
<td>1,151,627.51</td>
</tr>
<tr>
<td>Temporarily Restricted</td>
<td>623,188.79</td>
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<tr>
<td>Permanently Restricted</td>
<td>1,728,842.61</td>
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<tr>
<td><strong>TOTAL EQUITY:</strong></td>
<td><strong>3,503,658.91</strong></td>
</tr>
<tr>
<td><strong>TOTAL LIABILITY &amp; EQUITY:</strong></td>
<td><strong>3,785,320.65</strong></td>
</tr>
</tbody>
</table>

### Revenue by Source

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal</td>
<td>2,843,855.01</td>
</tr>
<tr>
<td>State</td>
<td>1,115,179.89</td>
</tr>
<tr>
<td>Foundations &amp; Others</td>
<td>260,176.79</td>
</tr>
<tr>
<td>County</td>
<td>789,843.00</td>
</tr>
<tr>
<td>Fundraising</td>
<td>9,746.76</td>
</tr>
<tr>
<td>Other Income</td>
<td>78,729.03</td>
</tr>
<tr>
<td>Donation, Contributions</td>
<td>10,028.41</td>
</tr>
<tr>
<td><strong>TOTAL:</strong></td>
<td><strong>5,107,558.89</strong></td>
</tr>
</tbody>
</table>

### Revenue By Source

![Revenue By Source Pie Chart]

- Federal: 56%
- State: 22%
- Foundations & Others: 5%
- County: 2%
- Fundraising: 0%
- Other Income: 2%
- Donation, Contributions: 0%
Over 7,000 People Served in FY 2019

Services Funded By:

[Logos of various funding organizations]
Serving Maui and Moloka‘i with Home-Based Services since 1998 and Center-Based services on Maui since 2003. Home-Based services are provided in the family home by trained and dedicated Home Visitors who visit with prenatal women and families with children up to three years old, once per week. Together, they watch and think about the child, help the child learn using the families’ interactions, daily routines and household materials. Twice per month, families come together for Socialization where parents and children can play and learn together. Center-Based services are provided at one of our two child development centers in Wailuku or Lahaina. Our Early Head Start learning environments are nurturing spaces that support the learning of very young children and create safe, fun, and welcoming environments for infants and toddlers.
Early Head Start Annual Report

August 1, 2018—July 31, 2019
(unaudited)

Total Amount of Public and Private Funds Received

<table>
<thead>
<tr>
<th>Category</th>
<th>Actuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public</td>
<td>1,630,645.46</td>
</tr>
<tr>
<td>Private</td>
<td>77,548.00</td>
</tr>
<tr>
<td>Donated Goods and Services</td>
<td>62,229.54</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,770,423.00</strong></td>
</tr>
</tbody>
</table>

Amount from Sources:

US Department of Health and Human Services 1,414,854.02
County of Maui 70,000.00
State of Hawaii 145,791.44
Maui United Way 22,548.00
Castle Foundation 50,000.00
Friends of Hawaii Charities 5,000

**Total** 1,708,193.46

Program Operations:

<table>
<thead>
<tr>
<th>Category</th>
<th>Budgeted</th>
<th>Actuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>937,910.00</td>
<td>1,016,861.35</td>
</tr>
<tr>
<td>Fringe Benefits</td>
<td>269,600.00</td>
<td>133,667.08</td>
</tr>
<tr>
<td>Equipment and Supplies</td>
<td>42,641.00</td>
<td>106,731.20</td>
</tr>
<tr>
<td>Travel</td>
<td>2,000.00</td>
<td>25,552.21</td>
</tr>
<tr>
<td>Contractors</td>
<td>7,000.00</td>
<td>8,131.59</td>
</tr>
<tr>
<td>Rent &amp; Utilities</td>
<td>19,000.00</td>
<td>42,954.34</td>
</tr>
<tr>
<td>T &amp; TA</td>
<td>30,881.00</td>
<td>30,881.00</td>
</tr>
<tr>
<td>Others</td>
<td>47,859.00</td>
<td>66,761.40</td>
</tr>
<tr>
<td>InKind Goods &amp; Services</td>
<td>337,723.00</td>
<td>338,906.83</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1,694,614.00</td>
<td>1,770,423.00*</td>
</tr>
</tbody>
</table>

*Actual expenditures are higher than budgeted due to unplanned repairs to the Wailuku Center bathroom. $35,000.00 in supplemental Health and Safety funds were received later in the year for these repairs.

Proposed Budget

August 1, 2019 to July 31, 2020 Program Year

<table>
<thead>
<tr>
<th>Category</th>
<th>Actuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>1,025,992.86</td>
</tr>
<tr>
<td>Fringe Benefits</td>
<td>377,858.72</td>
</tr>
<tr>
<td>Equipment and Supplies</td>
<td>110,217.00</td>
</tr>
<tr>
<td>Travel</td>
<td>29,980.00</td>
</tr>
<tr>
<td>Contractors</td>
<td>6,400.00</td>
</tr>
<tr>
<td>Rent &amp; Utilities</td>
<td>-</td>
</tr>
<tr>
<td>T &amp; TA</td>
<td>30,881.00</td>
</tr>
<tr>
<td>Others</td>
<td>105,125.42</td>
</tr>
<tr>
<td>InKind Goods &amp; Services</td>
<td>66,364.00</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,752,819.00</strong></td>
</tr>
</tbody>
</table>
Services to Children and Families 2018-2019

Number of children served...179
Number of families served ...160
Number of Pregnant Mothers... 14

Percentage of children/pregnant women served who are at or below the Federal Poverty Guidelines: 43%
Percentage of children/pregnant women served who are/were homeless during enrollment: 39%

Average Monthly Enrollment: 98%

Percentage of Enrolled Children that Received Medical and Dental Exam/Oral Health Screenings
Medical ........................................90.5%  Dental/Oral Health Screenings.....79%

Efforts to Prepare Children for Kindergarten & Parent Engagement Activities

Annual 2018-2019 School Readiness Report

The pie charts below show the demographic makeup of all EHS families served on Maui and the island of Moloka`i combined in both Home Based (HB) and Center Based (CB) options.

Demographics of Participants
TSG Widely Held Expectations (WHE) Results for 2018-2019 Checkpoints.

**Alignment:** MFSS Early Head Start utilizes one data source to measure child outcomes and identify program improvements that contribute to the School Readiness Goals. The assessment tool, *My Teaching Strategies GOLD* (MyTSG), provides data on children’s progress at period checkpoints throughout the year and is the main source of data on developmental progress.

MFSS Early Head Start School Readiness Goals are aligned with MyTSG goals and objectives in order to provide a clear picture of progress towards individual children, from birth to 3 years old. In addition, MyTSG is aligned closely with the program’s chosen curricula, *Creative Curriculum for Infants, Toddlers, and Twos*.

**Data Outcome:** The programs’ School Readiness Goals benchmark indicates: *90% of enrolled children will meet or exceed the developmental and learning expectations* of their age group in Social Emotional, Gross and Fine motor, Language and Cognition, as well as Math and Literacy concepts.

The table below represents children’s progress towards the six developmental areas.

<table>
<thead>
<tr>
<th>Areas of Development</th>
<th>1st Checkpoint</th>
<th>2nd Checkpoint</th>
<th>3rd Checkpoint</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social-Emotional</td>
<td>67%</td>
<td>58%</td>
<td>78%</td>
</tr>
<tr>
<td>Physical</td>
<td>47%</td>
<td>66%</td>
<td>67%</td>
</tr>
<tr>
<td>Language</td>
<td>73%</td>
<td>65%</td>
<td>67%</td>
</tr>
<tr>
<td>Cognitive</td>
<td>71%</td>
<td>50%</td>
<td>87%</td>
</tr>
<tr>
<td>Literacy</td>
<td>50%</td>
<td>79%</td>
<td>80%</td>
</tr>
<tr>
<td>Mathematics</td>
<td>72%</td>
<td>86%</td>
<td>78%</td>
</tr>
</tbody>
</table>

Based on the aggregated data Program-Wide, 57% of the 127 children with sufficient data acquired Social-Emotional skills during 3rd Checkpoint Period; a 21% decrease from 2nd Checkpoint and a 10% decrease from 1st Checkpoint. Out of the 127 children serviced during this period, 47% acquired Physical skills; a 19% decrease from 2nd Checkpoint and an 11% decrease from 1st Checkpoint; 65% of the 127 children acquired Language skills resulting in an 8% decrease from 2nd Checkpoint and only 2% decrease from 1st Checkpoint. In the area of Cognitive development, only 50% children acquired the skills resulting in a 21% decrease from 2nd Checkpoint and a 28% decrease from 1st Checkpoint. On the other hand, 56% children acquired Literacy skills resulting in a 24% decrease from 2nd Checkpoint and 23% decrease from 1st Checkpoint. Lastly, the program-wide data indicates that 72% of the 127 children acquired skills in Mathematics resulting a 14% decrease from 2nd Checkpoint and a 10% decrease from 1st Checkpoint.
Performance data in the SR Goals, the Early Learning Outcomes, and the Parent Engagement Outcomes are monitored and compared to completed Home Visits and Center Based attendance, among other important data. The program ensures support for families not being able to complete Home Visits or to meet at least 85% of monthly center attendance. The program also uses the SR Child Development and Learning Outcomes to identify professional development and training needs for the direct service staff.

### Parent Engagement Activities

**Family Well-Being:** Pedestrian Safety; Car Safety; Fire Safety; Nutrition and Healthy Choices; Preventing Lead Exposure in Children; Preventing Child Heat Strokes in Cars; Halloween Safety; Family Planning; SIDS Prevention through Safe Sleeping Practices for Baby; Immunizations—Protecting your Child; Home Safety; Dangers of Second Hand Smoke; The Flu—Germs and Hand Washing; Measles Awareness; Baby Bottle Tooth Decay; Keeping Summer Fun & Safe; Emergency Preparedness Procedures; Facts on Mumps; Managing Stress; The Importance of Fatherhood Involvement; Help Finding Affordable Housing; and Stress management.

**Families as Advocates:** Well-Baby Checkups and What to Expect at the Doctor’s; Transition Information - what to look for and what to ask when looking for childcare and preschools; Parent In-kind support for the EHS program; and Parent participation in Policy Council.

**Families as Life-Long Learners:** Read Aloud America; Financial Literacy/Budgeting/Financial Stress/Building Credit, Understanding Tax Deductions & Filing Taxes, Learning How to Maintain Accounts with Financial Institutions; Vocabulary Building Techniques: Seguin Three Period Lesson/Dialogic Reading, Speech & Language Developmental Milestones; Math & Science Every Day at age One to Three; School Readiness Goals; and Positive Disciplines and Temperaments.

**Family Engagement in Transitions:** Continuing programs after 3 years of age; Preschool Subsidy Programs and Panelist; and Presentation of available Preschool Programs and Resources.

**Positive Parent & Child Relationships:** Positive Disciplining and Parenting Styles; Cultural Sharing of songs and stories; Early Learning through Routines and Children Thrive on Routines; Sensory Play; Social Emotional Development: Managing feelings; Toddlers’ Brains Under Construction/Brain Power; Age appropriate Toys; Toilet Training; Crying for Help; the myths about “Spoiling” Infants; and How to Cultivate Emotional Intelligence in Children.
Since 1988 (formerly Healthy Start)

Serving Maui, Moloka`i and Lana`i, Healthy Families America (HFA) is a nationally-recognized evidence-based home visiting program model designed to work with overburdened families. Family Support Workers work with the parent/caregiver prenatally or soon after the birth of the baby to cultivate and strengthen nurturing parent-child relationships, and promote healthy childhood growth and development. They bring books and other supplies to the home and help support families in need. HFA Family Support Workers are supported by the Hawaiian Cultural, Clinical, and Child Development Specialists. Due to lack of funding in FY2018, services to Maui and Moloka`i were suspended, however services were reestablished with resumed funding as of October 2018.

Elizabeth Osborn
Program Director/Clinical Supervisor
2 Years

Gina Santos
Clinical Supervisor
1 Year

Ali Hoeck
Clinical Supervisor
1 Year

Krissy Garcia
Child Dev/Clinical Specialist
7 Years

Sheela Sakamoto
Clinical Specialist
1 Year

Karen Cooper
Child Development Specialist
2019

Glenda Miguel
Family Support Worker
4 Years

Shawni Mendoza
Family Support Worker
2019

Cordy Racadio
Family Support Worker
2019

Iolani Sylvestor
Family Support Worker
2019

Marcy Ulep-Souza
Program Assistant
4 Years

Sheri-Ann Sardinha
Program Assistant
1 Year
In Fiscal Year 2019

- 50 families served in Maui County
- Over 400 home visits were conducted

Healthy Families America services on Lana‘i are provided by the Hawaii State Department of Health (DOH), Maternal and Child Health Branch and the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under ASO 14-123 for grant amount $135,000. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by DOH, HRSA, HHS or the U.S. Government.”
Outreach and Resource Specialists

Since 1983 (formerly Healthy Start Early Identification Team)

Families benefit from meeting with the Outreach and Resource Specialists (OARS) in order to identify needs and concerns early on, helping families to best meet their children’s needs from an early age and throughout their lives. Since 1983, MFSS has visited new mothers at Maui Memorial Medical Center, providing community resources for all, and referrals to home visiting services for qualifying families. Early identification by the OARS team is essential. In terms of brain development, quality early relationships and experiences can positively affect gene function, neural connections, and the organization of the mind, having lifelong positive effects. OARS personnel also meet with Prenatal mothers at local WIC clinics.

Our dedicated team visits with new mothers to ascertain their needs and interests. Team members have extensive knowledge of the services MFSS provides and can make appropriate intra-organization referrals when indicated. In the event that the participant’s needs are best served elsewhere, OARS personnel assist the family in locating appropriate services.

Outreach and Resource Specialist Services also known as Early Identification Services are provided in part by the Hawaii State Department of Health (DOH), Maternal and Child Health Branch and the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under ASO 14-095 for grant amount $201,618.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by DOH, HRSA, HHS or the U.S. Government.”
In Fiscal Year 2019

- Over 1400 Mothers Screened & Provided with Resource Information and Appropriate Referrals
- Of the total screened, 502 were eligible for home visiting services
- Visits to Maui Memorial Medical Center 6 Days a Week
- Weekly Visits to WIC Clinics
Ka Pu`uwai O Na Keiki

Since 2005 (formerly Enhanced Healthy Start)

The State of Hawaii Department of Human Services funds MFSS Ka Pu`uwai O Nā Keiki to support families needing more intensive services. These services may help them solve their problems and learn how to care for and discipline their children in ways that do not harm them or put them at risk of abuse or neglect. Services may include counseling, evaluation, and resources that will allow them to access day care, treatment, parenting classes, etc. Families meet regularly with their Family Support Worker as well as a Registered Nurse and Clinical Specialist. Working as a team, they are able to build upon families’ strengths to help struggling families overcome barriers and cope with life’s challenges.

In Fiscal Year 2019

- 161 Families Served in Maui County
- 94% of families were NOT reconfirmed for Abuse or Neglect
- 99% of Children Served had a Medical Home
- 97% of Children were Up to Date on Immunizations
- Conducted 1600 home visits; completed 1000 screenings and assessments

Kathi Jones
Registered Nurse
14 Years

Sher McBee
Clinical Specialist
2 Years

Suliana Aki
Family Support Worker
3 Years

Shelly Brown
Clinical Supervisor
2 Years

Jody-Lee Waiohu
Family Support Worker
1 Year

Mia Dadiz-Gaspar
Family Support Worker
2019

Sheri-Ann Sardinha
Program Assistant
1 Year

Department of Human Services
Since 2015

In May of 2015, MFSS officially opened Hale Hi`ipoi, the first licensed Infant and Toddler Center in the Hāna Community. Located on the campus of Hana Elementary and High School, the Center offers quality childcare to children ages 6 weeks-3 years. The creation and opening of Hale Hi`ipoi has been a long planned effort between MFSS, the County of Maui, Kamehameha Schools and the Hāna community. Hāna previously had no licensed infant-toddler care, which often made it difficult for Hana High and Elementary to retain staff and ensure a safe environment for the young children of teen parents, keeping them in school. The opening of Hale Hi`ipoi has not only provided children a safe and developmentally-appropriate place to learn and grow, but has provided the opportunity for their parents to work or attend school, and has created four new jobs in the Hāna community.

In Fiscal Year 2019

- 13 children from 13 families served
- Hale Hi`ipoi staff instill Hawaiian Language and values into daily routines with children.
Kāne Connections

Since 2005

While almost any man can father a child, there is so much more to the important role of being dad in a child’s life. The MFSS Kāne Connections (KC) program began in 2005, and has over a decade of service to men and male caregivers in Maui County. KC services are provided in a group setting and also one-on-one services when needed to provide more direct support to men/fathers/male caregivers. In 2019, the KC implemented the Kamalama Program. Parenting classes based on Hawaiian values, rooted in the understanding that parents are their children’s first teachers.

Not only does our KC team provide 1:1 and group sessions, but they are active in various community events, including hosting the Annual Celebration of Fathers event. This year our KC team participated in the Maui Men’s March Against Violence. Our KC Program Supervisor is an active member of the Hawaii Commission on Fatherhood and along with the KC team participate in various conferences promoting the importance of fathers.

In Fiscal Year 2019

- 175 Men Attended 1:1 Sessions and Support Groups
- 13 Parents Completed the Kalalama Parenting Group
13th Annual Celebration of Fathers
Ho'olaule'a o nā Mākuakāne!
Saturday, June 8th, 2019
10:00am-2:00pm
Queen Kaahumanu Center

Free Admission!
* Live Music * Feat. Lono & the Jammesh Band
* Give Away Prizes for Dad!
* Games for the Kids!
* Community Resources!

How important are Fathers?

2nd Annual Maui Men's March Against Violence
October 18, 2019
UH Maui College, Great Lawn
3:30 p.m. Check in
4:00 p.m. March & Stand Against Violence
5:00 p.m. Rally & Remembrance
Free Event

For more info contact: maumensmarch2019.com

Made in Hope
MFSS Quality Care for Hawaiian Keiki aims to increase the availability, affordability, and quality of child care programs that are child-focused, family-friendly, and fair to providers. The program supports Hawaiian families to increase their economic stability and prepare children to be ready for school by helping parents to enroll their children in quality child care environments.

In Fiscal Year 2019

- 239 families served
- 323 children received subsidy assistance
- 129 participating child care providers
- 37 workshops promoted/facilitated/participated in for 45 teachers/caregivers and over 400 parents/community members
- Distributed over 75,000 informational handouts on choosing quality child care
Since 1998

Young people are strong, passionate, and motivated. With the right inspiration, tools and guidance, they’re able to meet the challenges before them with confidence, enabling them to set and achieve their goals. MFSS provides the Youth Services program in Maui DOE Schools by presenting Botvin LifeSkills Training (LST).

LifeSkills is a research-validated substance abuse prevention program proven to reduce the risks of alcohol, tobacco, drug abuse, and violence by targeting the major social and psychological factors that promote the initiation of substance use and other risky behaviors. Since 2009, MFSS has been providing this evidence-based program to youths in Maui DOE middle and high schools including, King Kekaulike High School, Maui High School, Baldwin High School, Iao Intermediate, and Lokelani Middle. LifeSkills has been selected for the highest honors by more government agencies than any other prevention program, and is in the distinct position of being the top-research based prevention program in the country.

Momi Medeiros  
Youth Services Program Supervisor  
6 Years

Sylvania Amor  
Youth Services Facilitator  
1 Year

Suliana Aki  
Youth Services Facilitator  
5 Years

In Fiscal Year 2019

• 1200 youth served at 5 schools in Maui County
Since 2002

MFSS partners with the County of Maui to promote accessibility to high quality early childhood learning and care for young children and their families in all areas of Maui County. MFSS serves as the fiscal agent for this important community resource.

Maui County Early Childhood Resource Center

Melanie Padgett
Project Specialist
11 Years

In Fiscal Year 2019

- 1300 People Received Information on Choosing/Providing Quality Early Care and Education Services, and/or Available Financial Assistance
- 376 Subsidy Applications Distributed
- 99 Eligible Children Received Financial Assistance
- 19 Children Served had a Parent in School or Job Training
- 38 Families who were in medical or job-loss related emergencies were able to keep their children in preschool or licensed child care while they recovered from this stressful situation.
Administrative & Finance Staff

Zina Andrade
Administrative Supervisor
27 Years

Debbie Butay
Chief Financial Officer
13 Years

Lyka Reed
Operations Manager
3 Years

Brenna Sanchez
Accounting Specialist
3 Years

Ane Miller
Accounting Specialist
1 Year

Bridget Chang
Admin Assistant
4 Years

Marcy Ulep-Souza
Admin Assistant
4 Years

On Call Teacher Aides

Natasha Emmsley

Seyla Reyna-Smith

Victoria Williamson
The Ho`oikaika Partnership is a coalition of more than 60 Maui County agencies and individuals committed to preventing child abuse and neglect in Maui County.

The symbol of the Ho`oikaika Partnership is the hukilau, or net, which serves to remind us that our strength is in our working together to make sure that our hukilau (representing Maui County’s network of services that support families), has no pukas, or holes.

MFSS is a founding Core Partner and Fiscal Agent for this important community collaboration.

Mission of the Ho`oikaika Partnership:

The mission of the Ho`oikaika Partnership is to continuously expand the knowledge and use of the Five Protective Factors to all those that touch and shape the lives of the children in Maui County to reduce the incidence of child abuse and neglect (CAN).

Vision Statement of the Ho`oikaika Partnership:

The vision of the Ho`oikaika Partnership is that every child in Maui County will live peacefully, free from any type of abuse or neglect.

The Ho`oikaika Partnership:

- Increases awareness about child abuse and neglect in Maui County
- Collaborates on strategies for preventing child abuse and neglect in Maui County
- Teaches parents, professionals, and the public about the risk factors associated with child abuse and neglect and the protective factors that can prevent child abuse and neglect
- Informs, educates and motivates the community to implement the Protective Factors
- Hosts a free annual conference about the Protective Factors
- Meets Monthly
- Hosts a Mayor's Proclamation and public awareness events for Prevent Child Abuse Month
- Provides training to businesses, social services agencies, partners, and others on identifying and preventing child abuse and neglect
Islands of Hope–Maui (IOH) is a collaborative effort of Maui Child Welfare Services, Casey Family Programs, and Ho’oikaika Partnership to help Maui County’s public-private safety net protect and nurture our keiki, strengthen and support our ‘ohana, and improve opportunities for vulnerable children, youth and parents. Islands of Hope promotes collaboration to respond to the needs of children and families in our community. MFSS serves as Fiscal Agent for Islands of Hope Maui.

Mission of Islands of Hope Maui:

Islands of Hope promotes collaboration to respond to the needs of children and families in our community.

Vision Statement of Islands of Hope Maui:

The ‘ohana of Maui will flourish & prosper within a nurturing community that embodies the aloha spirit.

The Values of Islands of Hope Maui:

We value safe and thriving children, strong families, and supportive and collaborative community.

The Overarching Goal of Islands of Hope Maui:

To reduce the number of children who come to the attention of Child Welfare Services or who need to be placed in out-of-home care.

Our Work:

As a collaborative, we have a shared responsibility to:

- Work together, creatively and flexibly, to do the right things right, the first time, on time, every time, one child at a time.
- Continuously strive to improve.
- Engage with each other, our community and our clients with cultural humility, utilizing culturally competent practices.
- Foster a learning culture and we are open to new ideas.
- Rely on the collective expertise of the collaborative.
- Use data to inform and improve our work.
- Reduce the number of entries and re-entries of youth into foster care.
Awards & Recognition

Community Partner Award

Irene “Cookie” Chong Kee Memorial Award
Hermina Booysen
Intake Specialist - Quality Care for Hawaiian Keiki

Team Member of the Year
Sheri-Ann Sardinha
Program Assistant - HFA/EID/Ka Puuwai O Na Keiki
MFSS Team of the Year

Admin/Finance Team

Zina Andrade
Administrative Supervisor
27 Years

Debbie Butay
Chief Financial Officer
13 Years

Lyka Reed
Operations Manager
5 Years

Brenna Sanchez
Accounting Specialist
3 Years

Ane Miller
Accounting Specialist
1 Year

Bridget Chang
Admin Assistant
4 Years

Marcy Ulep-Souza
Admin Assistant
4 Years

Inc. Maui Family Support Services
5 Years

Suliana Aki
Family Support Worker
5 Years

Tricia Gouveia
Health Specialist
5 Years

Ani Kaiwi
Lead Teacher
5 Years

Liana Pagan
Teacher
5 Years

Rose Onate
Education/Disabilities Specialist
5 Years

15 Years

Kehau Kaleiohi
Family Resource Specialist
15 Years
MFSS Staff Retreat
Maui Family Support Services, Inc.

would like to give a huge MAHALO to the following donors for their continued support!

Anthony Arakaki  Elizabeth Osborn  Liana Pagan
Anthony Pfluke  Foodland Give Aloha  Marcy Ulep-Souza
Atlas Insurance  Fred Baldwin Memorial Fund  Matilde & Ferdinand Jacinto
Benedicto Larena  Friends of the Children’s Justice Center, Maui  Maui Fish and Chips
Bernna Sanchez  Fun Factory  Maui Job Corps - Culinary Program
Cindy Coleman-Jakubczak  Gina Santos  Maui Visitor Industry
Colleen Welty  Haleakala Waldorf School  MFSS Staff and Volunteers
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Della Nakamoto  Kawika Mattos  Stephen Kealoha
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Edeluusa Baguio-Larena  Larae Balag

Maui Family Support Services, Inc.
1844 Wili Pa Loop
Wailuku, HI 96793

Help MFSS strengthen children and families in Maui County!

WAYS YOU CAN DONATE

- With a Memorial Gift
  Honor a friend or loved one by donating in their name.

- With a Planned Gift
  Donate stock, mutual funds, or real estate.

  Contact Debbie Butay at 808-242-0900

- With Goods or Services
  Donate toward one of our yearly events.

  Contact Lyka Reed at 808-242-0900

- With a Monetary Gift
  Return this form and your check to the address above, or donate online at www.mfss.org